



Dear Sir or Madam,

As of 1 October 2015, vehicles and vehicle combinations with a gross vehicle weight (GVW) of 7.5 tonnes and higher will be required to pay toll. The Bundestag and Bundesrat (constitutional bodies of German parliament) have agreed on the legal foundations, following the passage of the 3rd amendment to the Law on Tolls on Federal Highways.

We recommend companies travelling on toll roads with vehicles and vehicle combinations with a gross vehicle weight of 7.5 tonnes and higher to use the automated booking process via the On-Board Unit (OBU). Toll collection via the OBU is the easiest and most convenient way of paying the fee.

To do this, simply register the truck via the Toll Collect Customer Portal and then arrange a meeting at the service partner and for the vehicle unit to be installed.

Make the most of the summer time by installing the On-Board Unit!

Once the OBU has been installed, please bear in mind the following instructions:

	Before 1 October 2015	As of 1 October 2015
Vehicles between 7.5 and 11.99 t GVW	Vehicles of between 7.5 and 11.99 t GVW are not required to pay toll before 1 October 2015. When configuring the OBU, you only need check once whether the weight setting is "<12 t", and confirm by pressing OK. The LED on the OBU then goes red. This setting should not be changed by the driver before 1 October, as doing so would incur fees!	As of midnight on 1 October 2015, at the next start-up, the display on the LED automatically changes to green, the OBU collects toll and there are no further weight queries. If the vehicle travels in the night between 30 September and 1 October, the ignition must be turned off briefly at midnight and the vehicle restarted. The journey can then be continued.
Vehicle combinations required to pay toll (vehicle under 7.5 t GVW with trailer)	see vehicles of between 7.5 and 11.99 t GVW	As soon as a vehicle with a trailer exceeds the gross vehicle weight of 7.5 tonnes, it is required to pay toll as of 1 October 2015. The weight prompt on the OBU at the beginning of the journey must be set to "> =7.5 t" and confirmed by pressing OK. If the vehicle is travelling without a trailer, the weight setting "<7.5 t" should be selected before travel commences.

You can find the OBU instruction manual in 27 languages at: www.toll-collect.de. If you have any further questions, please call our customer service from Monday to Friday between 7 a.m. and 7 p.m. on the following number: National calls - 0800 2222 628* / Calls from abroad - 008000 2222 628*.

Kind regards,

Toll Collect
Customer Service

* free call, mobile phone charges may vary